



FLEXIBLE CLIENT FOCUSED SERVICE

2026 PRICING LIST



The Support at Home Program commenced on 1 November 2025 and introduced a new nationally standardised pricing framework designed to improve transparency, consistency and fairness across aged care services. While the Australian Government has indicated that capped pricing will be implemented in the future, this has currently been placed on hold until further notice.

In the interim, our pricing continues to be guided by the Government's indicative price benchmarks, ensuring our fees remain aligned with industry expectations while allowing us to maintain the high standard of personalised care and support our clients expect from HomeCare Australia.

We remain committed to transparent pricing and will continue to keep clients informed of any future Government changes relating to pricing caps or Support at Home funding arrangements.



Overview of HomeCare Australia

HomeCare Australia is a trusted provider of in-home care services, dedicated to supporting older Australians and individuals with disabilities to live independently and comfortably in their own homes for as long as possible. We offer a wide range of care and support services, designed to meet the unique needs of each participant. Our services are delivered with compassion, professionalism, and respect, ensuring that our participants receive the highest standard of care that enhances their quality of life.

As a registered provider under the **Support at Home program**, HomeCare Australia provides comprehensive care solutions tailored to individual goals. Our team is committed to empowering participants by promoting choice and control over their care, ensuring that each participant can live a life that aligns with their personal preferences and needs.

HomeCare Australia adheres to the highest standards of care, ensuring compliance with **Aged Care Quality Standards** and **Aged Care Legislation**. We prioritise the safety, dignity, and well-being of every participant, and our staff are carefully selected, trained, and monitored to ensure they meet our stringent care standards. We also provide clear and transparent pricing for all services, so you can make informed decisions about the care you receive.

Our pricing is designed to be competitive while ensuring that participants receive exceptional value. We are committed to maintaining transparency and flexibility in our pricing, offering clear breakdowns of service costs in line with government guidelines. We ensure that our pricing is aligned with the funding available and the needs of each participant.

At **HomeCare Australia**, we are more than just a service provider; we are a partner in your journey towards independent living and remaining in your home.

Support at Home Service List

Category	Service	Amount
CLINICAL (no contribution for full pensioners) Pricing based on per service	Registered Nurse	\$196
	Counsellor or Psychotherapist	\$250
	Dietitian or Nutritionist	\$250
	Occupational Therapist	\$270
	Physiotherapist	\$270
	Podiatrist	\$235
	Psychologist	\$260
	Social Worker	\$220
	Speech Pathologist	\$250
	Care Management	\$120
	Therapeutic Services for Independent Living	\$220

INDEPENDENT LIVING (5% contribution for full pensioners) Pricing based on per hour	Personal Care	\$120
	Social Support in the Community	\$115+ Direct transport
	Remedial Massage by Suitably Qualified Professional	\$198
	Acupuncturist Chiropractor Diversional Therapist Art Therapist Osteopath	\$198
	Respite in home	\$115
	Access to the Community + Direct Transport	\$115
	Assistive technology	Per Quote
	Home Modifications	Per Quote
EVERYDAY LIVING (17.5% contribution for full pensioners) Pricing based on per hour	Domestic Assistance	\$105
	Shopping - Accompanied or Unaccompanied	\$115 + Direct Transport
	Lawns & Gardens	\$120
	Home Maintenance	\$120
	Meal Preparation	\$115
	Meal Delivery	\$20 per meal

Frequently Asked Questions

1. What is the “No Worse Off” principle?

The “No Worse Off” principle ensures that if you were receiving a Home Care Package (HCP) or were approved for one as of **12 September 2024**, you won’t pay more under the new Support at Home program.

2. Will I lose any of my current funding or unspent funds?

No. If you had a Home Care Package on 30 June 2025, your current funding level and any unspent funds will carry over to your new Support at Home budget.

3. What happens if I get reassessed and need more support?

If your needs change and you qualify for a higher level of support, you’ll move to a higher classification under Support at Home—but your contribution won’t increase beyond what it would have been under the old system if you’re covered by the No Worse Off principle.

4. I’m a full rate pensioner—will I have to pay towards the cost of my services?

If you were assessed or receiving care prior to the **12th September 2024**, then no you won’t. If you were assessed after 12th September 2024, then you will be required to contribute to the cost of your services depending on the category of care. See the categories on the left hand side of the price list.

5. What if I was required to pay an income-tested care fee before?

If you were paying an income-tested care fee under the HCP program, you’ll transition to Support at Home with a discounted contribution. You’ll be notified of the exact amount.

6. Is there a cap on how much I will pay over time?

Yes. The existing lifetime cap on contributions will still apply for participants covered by the grandfathered arrangements.

7. Is there a minimum service time when booking with HomeCare Australia?

Yes, we have a minimum 2-hour service per visit to ensure we can deliver meaningful and consistent care.

8. Can I mix different types of services within the 2-hour booking?

Absolutely! For example, you can choose to have 30 minutes of personal care followed by 1.5 hours of domestic assistance—or any combination that suits your needs.

9. Can I self-manage my package?

Yes. Self-management under the new Support at Home program gives you more control over your care—allowing you to choose the services you need, manage your budget, and even decide who delivers your care.