

## HomeCare Australia?

In one word, empathy. We understand the struggles and challenges our clients go through and our primary commitment is to meet their needs in a compassionate and professional manner. We:

- •Take a person-centered, individualised approach to care, and we always put our clients needs first.
- •Structure our services around clients' needs and goals.
- •Offer an extensive variety of services that is unmatched.
- Are a reputable, registered NDIS provider with carefully selected and well-trained staff.
- •Have straightforward and easy processes, devoid of bureaucracy and unnecessary delays.

Office: 1300 769 620 Locations: QLD, VIC, NSW Email: Info@homecareaustralia.com.au Provider Number: 92046986

#### **Our Difference**

As a family-owned and operated service provider, we are involved in the day to day details of our clients' care, from screening, selecting and placing the right care workers to identifying the kind of care you need. Our hands-on approach sets us apart from large companies to whom the client is just a number in a file. We take the time to know you, your goals and what you need to support you reach those goals.

### **Our Staffing Selection Strategies Include:**

All our staff undergo a thorough preferential and behavioural pre-screening for qualification, competence and suitability for the job.
Selected candidates undergo further screening for suitability and are reference checked for experience and undergo a criminal and working with children check.

#### **Our Services**

As registered NDIS provider, HomeCare Australia provides:

#### NDIA Services :

Assistance with daily personal activities

Assistance with travel/transport arrangements

Community nursing care for high care needs

Development of daily living and life skills (Co-Ordination of

supports/Case management)

Household tasks

Participation in community, social and civic activities

Assistance in coordinating or



# COORDINATION OF SUPPORTS

The Primary Role of a Support Coordinator is to:

- Support implementation of all supports in the plan, including informal, mainstream and community, as well as funded supports.
- Strengthen and enhance the participant's abilities to coordinate supports and participate in the community
- Ensure mainstream services meet their obligations (i.e. housing, education, justice, health)
- Build the capacity of the participant to achieve greater independence to self-direct services and supports in the longer term
- Provide the NOIA with reports on outcomes and success indicators within the agreed reporting frequency

For further information about this service or to arrange a meeting with our community services manager, please contact us:



Our Vision: To provide best-practice care for our clients, delivered by caring and supportive professionals.

We currently provide coordination of supports to many NDIS participants and actively work with both the client and service providers as well as the NDIS to ensure that client goals are met and that all stakeholders are happy with the services being provided. We have heavily invested in resources to research providers and have established networks in your local area to provide direct care and ancillary services.

Homecare Australia is a specialist provider of in home care services for the elderly and disabled. We are a 100% Australian, family-owned and operated company with a strong track record and a passionate desire to make a difference in the lives of our most vulnerable citizens.

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